

Petra 2019 Quick Start Guide

All Customers (New and Returning)

With the release of Petra 2019 (or when your new account is set up), the primary contact at your company will receive an **Entitlement Certificate** email. The certificate contains a list of your company's entitlements, and an Entitlement ID (**EID**) which is required to download the software and get the license(s).

The software and all related applications are available for download from the Entitlement Management System (EMS) at <https://softwarelicensing.ihsmarkit.com/ems/customerLogin.html>

Petra 2018 is also available for download from the Petra User forum. For questions or concerns, contact [Customer Care](#).

For more detailed instructions and system requirements, see the **Release Notes** and **Installation Guide** on the Download page at <https://ihsmarkit.com/permission/en/pps-downloads.html>.

Downloading and installing your software

You must have Administrator privileges to install the software. Before installing, save all work and close all programs.

1. Go to the Entitlement Management System (EMS):
<https://softwarelicensing.ihsmarkit.com/ems/customerLogin.html>
2. Log on using the Entitlement ID (EID) given in the Entitlement Certificate.
3. Click **Downloads** in the top-right corner.
4. Click the download link beside Petra 2018. If you have a network license, you also need to download the **Network Licensing Tools** to the computer designated as the license server.
5. Save the zipped download file, and extract all files.
6. Install Petra on each user's computer.
7. The Network Licensing Tools download contains 2 installation packages:

License Service	Install this license service on the computer designated as the license server. This license service provides applications access to the installed licenses.
License Manager	This license manager can be installed on multiple computers to monitor license usage, and activate/deactivate licenses. The IHS Markit License Manager connects to the license server.

Obtaining your licenses

Network Edition

These instructions are for the license administrator responsible for retrieving the entitlements from IHS Markit.

1. Log on to the EMS using your EID at <https://softwarelicensing.ihsmarkit.com/ems/customerLogin.html>. Your EID is in the Entitlement Certificate email from IHS Markit.
2. Click Downloads in the upper-right corner.
The Download page contains all your entitlements, including the required licensing tools. Note that each product has a drop down with the same related documents and installers. You only need to download the license managers once.
3. Click the Download link beside Network Licensing Tools to download a zipped folder with the installation packages for both license managers.
 - License Service
 - License Manager
4. Open the zipped folder.
5. Save the License Service Installer folder to the computer designated as the license server.
6. On the license server, open the License Service folder and double-click the setup.exe to begin the installation. Follow the installation wizard. No custom settings are required.

7. Copy the License Server folder to the same computer and/or other computers with connectivity to the license server. Double-click the executable to begin the installation.
8. Open the License Manager folder and double-click on IHSMarkitLicenseManager.exe. Follow the installation wizard. No custom settings are required.

Note: You will need the computer name of the license server to connect to the server.

Standalone Edition

Standalone licenses can be installed either online or locally from a file. For detailed instructions on obtaining and installing feature keys, refer to the Petra Licensing documentation on the Petra download page at:

<https://ihsmarkit.com/permission/en/pps-downloads.html>.

Online activation (Recommended)

1. Start Petra `Licensing.exe` located in your C:\Geoplus1 directory.
2. Select **Standalone Licenses** tab.
3. Click **Online Activation** to connect to the EMS and enter the EID you received from Customer Care.
4. Click **Connect**. Your entitlements will be listed.
5. Select **Petra** and click **Activate**

Not connected to the internet?

If a computer with Petra installed is not connected to the internet, you have two options for obtaining a license file:

- Log on to the EMS using a different computer and download a feature key file (`lserverc`).
- Request feature key via e-mail. Send your request to PetraLicensing@ihsmarkit.com.

Important For both options, you need the **Computer Lock Code** from the computer that will run Petra. This code is displayed in the Standalone Licenses tab of Petra `Licensing.exe` utility installed in the C:\Geoplus1 directory.

To activate Petra locally by file

1. Save the feature key file (`lserverc`) you receive to your local hard drive.
2. Start Petra `License.exe` located in your C:\Geoplus1 directory.
3. Select **Standalone Licenses** tab.
4. Click **Browse Feature Key File** and browse to and select the `lserverc` file you just saved.
5. When activation is complete, click **OK** to open Petra.

Customer Care

Need help? Contact Customer Care:

	Phone
Phone	+1 800 IHS-CARE (+1 800 447-2273) Monday—Friday 8:00 am to 6:00 pm
email	Customercare@ihsmarkit.com
Licensing	Petralicensing@ihsmarkit.com